



## **QUALITY POLICY**

**M/s. SSV Pharma Pvt Ltd is committed to the following principles:**

- ❖ Ensuring strict compliance with cGMP guidelines, prevailing national and international standards in accordance with the pharmaceutical industry.
- ❖ Effectively communicate the quality policy to our employees and relevant persons.
- ❖ Provide a framework for establishing, achieving and reviewing and quality objectives.
- ❖ To achieve enhance customer satisfaction through cost effective and timely completion.
- ❖ To achieve our goal, all our team members including suppliers are involved in “continual improvement” in our process.
- ❖ Strive for continue improvement in performance, under pinned by the necessary financial resources, and highlight objectives and progress through internal and external communications.
- ❖ Make sure the services and materials from suppliers are consistent and sufficient quality.
- ❖ Proactively seek customer feedback and appropriately address them.
- ❖ Provide appropriate training to our employees and other relevant personals.
- ❖ Standardize, periodically audit, review and continually improve our quality management system, business process and services.

**Approved By:**

**Mr. G. Venkateswara Rao**  
**Managing Director**

